

ONLINE INJURY NOTIFICATION



CGU has an Online Initial Notification of Injury service for customers in Western Australia, Tasmania, ACT, Northern Territory and Victoria. This means that online notification is now available to customers wherever they work with CGU.

Online notification makes prompt injury notification easier and more convenient. It is available 24/7, takes only a few minutes to complete and upon submission you'll receive an interim reference number.

Following formal lodgement, you will be provided with a formal claim number.

While the service is for initial injury and claim notification only (a claim form and medical certificate is still required for lodgement of a claim), early notification enables CGU to identify priority claims and ensure we hit the ground running in terms of claim processing, injury management and return to work planning.

This will ultimately lead to better claims outcomes and help you keep your premium down.

HOW TO ACCESS ONLINE NOTIFICATION

Customers can access online notification via the 'For Employers' section of cgu.com.au/insurance/Business/workers-compensation. Here you can also access a system demonstration and user guide.

Our 'Reporting an Injury' page also outlines What to do as soon as an injury occurs, How to lodge a claim and What you should do following an injury.



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Insurance Australia Limited
ABN 11 000 016 722
trading as CGU Workers Compensation